

## CURRICULUM VITAE

**Cindy N. Munn**

### **Personal Data:**

Born: November 30, 1952  
Lafayette, Louisiana

Marital Status: Married: George Munn  
Children: Colin Munn  
Brady Munn

### **Address & Telephone:**

Home: 15914 Shetland Avenue  
Greenwell Springs, LA 70739  
(225) 261-0435

Office: Louisiana Health Care Quality Forum  
8550 United Plaza Blvd., Ste. 500  
Baton Rouge, LA 70809  
(225) 334-9299  
[cmunn@lhccqf.org](mailto:cmunn@lhccqf.org)

### **Education:**

Undergraduate: Bachelor of Science in Medical Technology  
Louisiana State University  
Baton Rouge, LA

Masters: Master of Science Health Services Administration  
University of St. Francis  
Joliet, IL

### **Experience:**

Executive Director  
Louisiana Health Care Quality Forum  
Baton Rouge, LA  
February 2010 - Present

Vice President of Care Management  
Baton Rouge General Medical Center  
01/2006 to 02/2010

Administrative Director  
Baton Rouge General Medical Center  
March 2002 – December 2005

Assistant to the CEO; Safety Officer  
Baton Rouge General Medical Center  
June 2001 – March 2002

Administrative Director, Quality Management  
Baton Rouge General Medical Center  
September 1998 – June 2001

Director, Health Care Effectiveness  
Baton Rouge General Medical Center  
March 1997 – September 1998

Team Leader, Quality Support Services  
Baton Rouge General Medical Center  
December 1995 – March 1997

Operations Quality Assessment Coordinator  
Baton Rouge General Medical Center  
December 1993 – December 1995

Technical Director  
Blood Systems, Inc. – United Blood Services  
Baton Rouge, LA  
October 1991 – December 1993

Assistant Administrator  
Community Blood Center  
Baton Rouge, LA  
January 1991 – October 1991

Director of Technical Services  
Community Blood System  
Baton Rouge, LA  
April 1985 – January 1991

Blood Bank Supervisor  
Earl K. Long Memorial Hospital  
Baton Rouge, LA  
October 1979 – April 1985

Medical Technologies – Blood Bank  
Baton Rouge General Medical Center  
Baton Rouge, LA  
June 1974 – October 1979

**Continuing Education:**

Class of 2006 Leadership Greater Baton Rouge, Chamber of Commerce

Patient Safety Leadership Fellowship Program; sponsored by the American Hospital Association (AHA) and Health Forum/Health Research & Education Trust (HRET)

Lean Six Sigma Change Acceleration Process Coach Training

National Emergency Training Center; successfully completed:

ICS-100 "Introduction to the Incident Command System"

ICS-200 "ICS for Single Resources and Initial Action Incidents"

ICS-700 "National Incident Management System (NIMS) and Introduction"

ICS-800 "National Response Plan (NRP), and Introduction"

Integrated Health & Medical WMD Training Program; Texas A&M University National Emergency Response & Rescue Training Center

**Current Memberships:**

Board Member – Network for Regional Healthcare Improvement Collaboratives (NHRI)

Represent Quality Forum in AHRQ's Chartered Value Exchange (CVE) network